

City of Joliet

150 West Jefferson Street
Joliet, IL 60432



Meeting Agenda - Final

Wednesday, January 7, 2026

8:30 AM

City Hall, Executive Conference Room

Communication, Technology & Information Systems Committee

Committee Members

Councilwoman Sherri Reardon, Chairperson

Councilman Cesar Cardenas

Councilman Juan Moreno

Citizens who are unable to attend the meeting can email comments in advance of the meeting to publiccomment@joliet.gov.

ROLL CALL

APPROVAL OF MINUTES

Approval of the Minutes of the Communication, Technology & Information Systems Committee Meeting on December 3, 2025 [TMP-9329](#)

Attachments: [MeetingMinutes 12-3-2025.pdf](#)

CITIZENS TO BE HEARD ON AGENDA ITEMS

This section is for anyone wanting to speak regarding agenda items and are allowed a maximum of 4 minutes. It is not a question and answer period and staff, and the Committee members do not generally respond to public comments. The City Clerk has a copy of the public speaking procedures; please note, speakers who engage in conduct injurious to the harmony of the meeting shall be called to order by the Presiding Officer and may forfeit the opportunity to speak.

AGENDA ITEMS

Award of Contract to CDWG for Mimecast Web Security and Critical Protection Cloud Gateway Annual Renewal in the Amount of \$48,880.21 [TMP-9326](#)

Attachments: [CDWG Quote PRRQ054 - Mimecast Renewal.pdf](#)
[GL-07282 Cloud Gateway Datasheet.pdf](#)

Award of Contract to CDWG for the Renewal of Barracuda Cloud Data Protection Services [TMP-9327](#)

Attachments: [Barracuda Cloud Archiving Service DS US.pdf](#)
[DS Entra ID US.pdf](#)
[DS-Cloud-to-Cloud-Backup.pdf](#)
[CDWG - Barracuda - PRCN698.pdf](#)

NEW OR OLD BUSINESS, NOT FOR FINAL ACTION OR RECOMMENDATION

PUBLIC COMMENT

This section is for anyone wanting to speak regarding non-agenda items and are allowed a maximum of 4 minutes. It is not a question and answer period and staff, and the Committee members do not generally respond to public comments. The City Clerk has a copy of the public speaking procedures; please note, speakers who engage in conduct injurious to the harmony of the meeting shall be called to order by the Presiding Officer and may forfeit the opportunity to speak.

CLOSED SESSION to discuss the following subjects:

ADJOURNMENT

This meeting will be held in an accessible location. If you need a reasonable accommodation, please contact The City Clerk Office, 150 West Jefferson Street, Joliet, Illinois 60432 at (815) 724-3780.



City of Joliet

150 West Jefferson Street
Joliet, IL 60432

Memo

File #: TMP-9329

Agenda Date:1/7/2026



City of Joliet

Communication, Technology & Information Systems Committee

Meeting Minutes - Pending Approval

Committee Members
Councilwoman Sherri Reardon, Chairperson
Councilman Cesar Cardenas
Councilman Juan Moreno

Wednesday, December 3, 2025

8:30 AM City Hall, Executive Conference Room

Citizens who are unable to attend the meeting can email comments in advance of the meeting to publiccomment@joliet.gov.

ROLL CALL

Present	Councilwoman Sherri Reardon and Councilman Cesar Cardenas
Absent	Councilman Juan Moreno

ALSO PRESENT: Christopher Sternal, CIO, Amanda Dite, Deputy Director of IT, Rosemaria DiBenedetto, Media Engagement & Communications Director and Deputy Police Chief Chris Botzum.

APPROVAL OF MINUTES

[TMP-9245](#)

Attachments: [CTIS Meeting Minutes - October 1 2025.pdf](#)

A motion was made by Councilman Cesar Cardenas, seconded by Councilwoman Sherri Reardon to approve.

The motion carried by the following vote:

Aye: Councilwoman Reardon and Councilman Cardenas

Absent: Councilman Moreno

CITIZENS TO BE HEARD ON AGENDA ITEMS

None.

AGENDA ITEMS

Award of Contract to Orbis Solutions, Inc for Surveillance System Hardware and Installation at the Ottawa Street Parking Deck in the Amount of \$116,927.90

[TMP-9246](#)

Attachments: [Orbis Quote for Ottawa Street Parking Deck Cameras.pdf](#)

Christopher Sternal, CIO, gave an overview of Surveillance System Hardware and Installation at the Ottawa Street Parking Deck with Orbis Solutions, Inc.

A motion was made by Councilman Cesar Cardenas, seconded by Councilwoman Sherri Reardon to recommend for approval Award of Contract to Orbis Solutions, Inc for Surveillance System Hardware and Installation at the Ottawa Street Parking Deck in the Amount of \$116,927.90.

The motion carried by the following vote:

Aye: Councilwoman Reardon and Councilman Cardenas

Absent: Councilman Moreno

Approve Funding for Public Safety PC Replacement in an Amount Not to Exceed \$250,000.00 [TMP-9247](#)

Attachments: [Getac S410 Per Unit Cost and Specs.pdf](#)
[Lenovo Pub Safety Per Unit Cost and Specs.pdf](#)

Christopher Sternal, CIO, discussed the Public Safety PC Replacement program.

A motion was made by Councilman Cesar Cardenas, seconded by Councilwoman Sherri Reardon to recommend for approval Approve Funding for Public Safety PC Replacement in an Amount Not to Exceed \$250,000.00.

The motion carried by the following vote:

Aye: Councilwoman Reardon and Councilman Cardenas

Absent: Councilman Moreno

NEW OR OLD BUSINESS, NOT FOR FINAL ACTION OR RECOMMENDATION

Councilwoman Sherri Reardon inquired about technology supporting the Single Family Unit Inspection Program. Christopher Sternal, CIO, outlined the proposed EP&L project.

PUBLIC COMMENT

None.

ADJOURNMENT

A motion was made by Councilman Cesar Cardenas, seconded by Councilwoman Sherri Reardon, to adjourn.

The motion carried by the following vote:

Aye: Councilwoman Reardon and Councilman Cardenas

Absent: Councilman Moreno

This meeting will be held in an accessible location. If you need a reasonable accommodation, please contact The City Clerk Office, 150 West Jefferson Street, Joliet, Illinois 60432 at (815) 724-3780.



Memo

File #: TMP-9326

Agenda Date: 1/7/2026

TO: Communication, Technology & Information Systems Committee

FROM: Chris Sternal, Director of IT

SUBJECT:

Award of Contract to CDWG for Mimecast Web Security and Critical Protection Cloud Gateway Annual Renewal in the Amount of \$48,880.21

BACKGROUND:

In April of 2020, the City of Joliet began using Mimecast, a comprehensive email and web security solution. For the 2026 renewal cycle, the City intends to expand its protection suite to include:

- **Mimecast Web Security:** A subscription-based solution that protects users from harmful websites and malicious web activity.
- **Mimecast Critical Protection Cloud Gateway:** An AI-powered secure email gateway designed to defend against advanced phishing, business email compromise (BEC), malware, and insider threats. It integrates seamlessly with the M365 environment and provides real-time threat intelligence, automated remediation, and centralized administration.

These addition of Mimecast Critical Protection Cloud Gateway reflects a strategic shift from the 2025 renewal, which focused on foundational email and web security. The 2026 renewal introduces advanced capabilities tailored to evolving threat landscapes and organizational needs.

CONCLUSION:

As external threats to the City's technology infrastructure continue to grow in complexity and frequency, it is vital to maintain and enhance the use of Mimecast. The proposed 2026 renewal provides expanded protection layers and operational efficiencies, aligning with the City's long-term security strategy.

The Sourcewell - State of IL R-257160 purchasing agreement was used to secure fair pricing for this purchase.

Section 2-438 of the City of Joliet Code of Ordinances states that purchases whose estimated cost is in excess of twenty-five thousand dollars (\$25,000.00) may be awarded without written specifications or bidding under certain circumstances. Three of these circumstances apply:

- (b) Purchases for additions to and repairs and maintenance of equipment owned by the City which may be more efficiently added to, repaired or maintained by a certain person;
- (f) Purchases when authorized by a concurring vote of two-thirds of the Mayor and City Council;

(g) Purchases of professional services.

Sufficient funds exist utilizing the IT Infrastructure Contractual Services Budget (Org 04013000, Object 524200, \$48,880.21).

RECOMMENDATION:

It is recommended that this item be forwarded to City Council with a recommendation to approve.

Email Security Cloud Gateway

*Your AI-powered email security & resilience companion
for M365 and Google workspace*

The Problem

Advanced phishing attacks, business email compromise (BEC) scams, and malicious tactics are just some of the email threats your organization must combat. E-mail security solutions struggle to keep pace, frequently missing advanced social engineering attempts, zero-day malware, and domain spoofing attacks—leaving your business communications exposed to compromise. And as attackers increase focus on platforms like M365 and Google Workspace, a layered email security approach has become essential.

The Solution

As a cloud-based Secure Email Gateway, Mimecast Email Security Cloud Gateway is designed to keep even the most complex email environments secure through its multi-layered inspection capabilities, powered by traditional defenses, threat intelligence, and advanced AI. Our comprehensive solution inspects every element of an email in real-time, stopping threats before they reach your inbox. With customizable policies, granular controls, and a broad range of complementary solutions, Cloud Gateway seamlessly integrates with your existing security stack while providing automated remediation capabilities. This enables IT and security teams to effectively control risk while taming complexity, empowering your organization to defend against sophisticated email attacks without compromising business continuity.

\$2.9 BILLION

in losses due to BEC in 2023¹

40%

of email attacks involve BEC
and pretexting²

Mimecast Value

- **Get The Best Protection**
Block all email-based threats with AI-powered, industry-leading detection, trusted by 40K customers.
- **Tame Complexity**
Easily manage complex email environments; consolidate and simplify security services.
- **Simplify Security Operations**
Reduce the burden, keep people informed & empowered.

¹ https://www.ic3.gov/Media/PDF/AnnualReport/2023_IC3Report.pdf

² <https://www.verizon.com/business/resources/reports/dbir/>

Feature	Details
BEC	<ul style="list-style-type: none"> • Protection against social engineering, homoglyph/homograph deception, and impersonation attacks • Relationship strength analysis between the sender and recipients within the organization* • Detection of threat-specific language within emails related to BEC threat categories, such as requests for help with a task, fake wire transfers, urgency, communication channel switches, gift card, banking, and finance scams* • Focus on understanding the context, nuances, and implications of the message to accurately interpret the true intention* • AI-driven email warning banners that are surfaced and updated in real-time across devices based on risk level*
Insider Threats	<ul style="list-style-type: none"> • Detection of potentially misaddressed emails to defend against data leaks* • Analysis of internal and outbound emails to protect against compromised, careless, and malicious insiders
Malware	<ul style="list-style-type: none"> • Multi-layered malware protection against known and zero-day threats • Static file analysis and full emulation sandboxing • Safe-file conversion of attachments into benign PDF documents • Decryption portal enables password-protected malware and URL scanning
Phishing	<ul style="list-style-type: none"> • URL rewriting of all links in emails, with time-of-click scanning • Multi-stage deep URL scanning with machine learning-based threat detection and credential protection • QR codes protection in emails and attachments with deep URL scanning • Direct download links are scanned through static file analysis and sandboxing
Administration	<ul style="list-style-type: none"> • Central administration through a single, web-based console • Support for M365, Google Workspace, on-premises, hybrid, and others • Advanced and federated account administration supporting frequent M&A activities • Intelligent email routing based on indicators, recipients or policies • Automated synchronization with IAM for policy and access control • Centralized threat intelligence and streamlined administrative workflows • Automated or manual remediation of unsafe, unwanted, or malicious emails • Ingest threat feeds specific to your tenant and regional threat trends into your SIEM, SOAR, or TIP • Easy integration with vendors including Splunk, CrowdStrike, Netskope, and others
Available Add-Ons	<ul style="list-style-type: none"> • Cloud Archive • Continuity • DMARC Analyzer • Large File Send • Mimecast Engage • Mimecast Email Incident Response • Secure Messaging

*requires Advanced BEC Protection

Email Security Use Cases

Phishing and Business Email Compromise (BEC) Attacks

Mimecast's defense against sophisticated phishing and BEC attacks is tightly integrated. Threat feeds and email authentication protocols inspect emails, followed by Natural Language Processing (NLP) for text extraction and threat modeling to analyze contextual clues and identify payloadless threats, stopping them before they reach users' inboxes. The social graph technology creates an identity graph of sender-recipient relationships, enabling the detection of anomalous activities with dynamic banners that alert users to potential threats. The platform's attachment and URL scanning capabilities, including Credential Theft Protection and Multi-stage Attack Detection, scan all links to detect phishing pages.

Malware and Ransomware Threats

Mimecast's comprehensive malware detection system employs multiple layers of protection to ensure maximum security. Files are checked against Mimecast's proprietary database, which maintains a record of previously scanned files and can integrate with customer-specific threat intelligence data. For enhanced security, multiple antivirus engines are utilized to catch a wider range of malware threats. Rapid static analysis of files is performed, checking for suspicious characteristics such as hidden code, unusual structures, or connections to known malicious sites. Finally, files undergo detailed analysis in a full emulation sandbox environment, which simulates a complete computer system. Optionally, through safe file conversion, potentially dangerous executables can be stripped away before file delivery.

Mitigating a Phishing Attack

In the event of a phishing attack, native remediation tools within the Mimecast can be used to efficiently manage and mitigate threats without relying on external systems. Through Analysis and Response, analysts can quickly identify the scope of the threat and search for further indicators of compromise, simplifying the process of threat categorization and response. Threat Remediation allows for the streamlined removal of affected emails directly from user inboxes, minimizing potential damage and ensuring rapid response. Additionally, these remediation capabilities can be utilized through integrated tools like SOAR or XDR platforms.

About Mimecast

Secure human risk with a unified platform.

Mimecast's connected human risk management platform prevents sophisticated threats that target human error. By gaining visibility into human risk across your collaboration landscape, you can protect your organization, safeguard critical data, and actively engage employees to reduce risk and enhance productivity.



Memo

File #: TMP-9327

Agenda Date: 1/7/2026

TO: Communication, Technology and Information Systems Committee

FROM: Chris Sternal, Director of IT

SUBJECT:

Award of Contract to CDWG for the Renewal of Barracuda Cloud Data Protection Services

BACKGROUND:

The City of Joliet has utilized Barracuda services since 2014 to support email archiving and Microsoft 365 data protection. As the City's data protection needs have evolved, Barracuda has expanded its offerings to include cloud-native backup, archiving, and identity protection services. The 2026 renewal reflects a shift in product mix to better align with current operational and compliance requirements.

The proposed renewal includes:

- **Barracuda Cloud-to-Cloud Backup Service:** Comprehensive backup and recovery for Microsoft 365 data including Exchange Online, SharePoint, OneDrive, and Teams.
- **Barracuda Cloud Archiving Service:** Secure, immutable cloud-based email archiving for compliance and e-discovery.
- **Barracuda Data Protect Entra ID Backup:** Backup for Entra ID components such as users, groups, roles, and authentication policies.
- **Barracuda Data Protect Entra ID Backup Premium:** Enhanced protection and recovery capabilities for Entra ID.

CONCLUSION:

Barracuda continues to be a critical component of the City's IT infrastructure, enabling secure data retention, rapid recovery, and compliance with legal and regulatory requirements. The expanded services in the 2026 renewal provide broader protection across cloud platforms and identity systems, ensuring continuity and resilience in the City's operations.

This renewal is structured as a **three-year agreement** with equal annual payments. The total contract amount is **\$239,976.00**, with payments distributed as follows:

Year	Annual Payment
2026	\$79,992.00
2027	\$79,992.00
2028	\$79,992.00

To ensure competitive pricing, the Barracuda solution will be purchased using the Sourcewell - State of IL R-257160 contract.

Section 2-438 of the City of Joliet Code of Ordinance states that purchases over \$25,000 may be awarded without written specifications under certain circumstances. Three (3) of these circumstances apply:

1. (b) Purchases for additions to and repairs and maintenance of equipment owned by the city which may be more efficiently added to, repaired or maintained by a certain person;
2. (f) Purchases when authorized by a concurring vote of two-thirds (2/3) of the mayor and city council;
3. (g) Purchases of professional services.

Sufficient funds exist utilizing the IT Infrastructure Contractual Services Budget (Org 04013000, Object 524200, \$79,992.00 annually for three years).

RECOMMENDATION:

It is recommended that this item be forwarded to City Council with a recommendation to approve.

Barracuda Cloud Archiving Service

Cloud-based archiving for compliance and e-discovery

The Barracuda Cloud Archiving Service provides secure cloud-based archiving, helping you meet demanding compliance requirements and address e-discovery requests easily and effectively. Ideal for use with services such as Office 365 and G Suite, it uses the Barracuda Cloud to store data for as long as needed without risk of amendment or deletion. It increases user productivity by making it easy to access every message ever sent or received, from any device.

Buying and deploying Cloud Archiving Service is easy and fast, thanks to simple per-user pricing, fast and intuitive setup, and automated discovery and import of PST files across your network. And an Outlook Add-in enables transparent, combined search across mailboxes and archives, further improving user productivity.

Cloud-based archiving

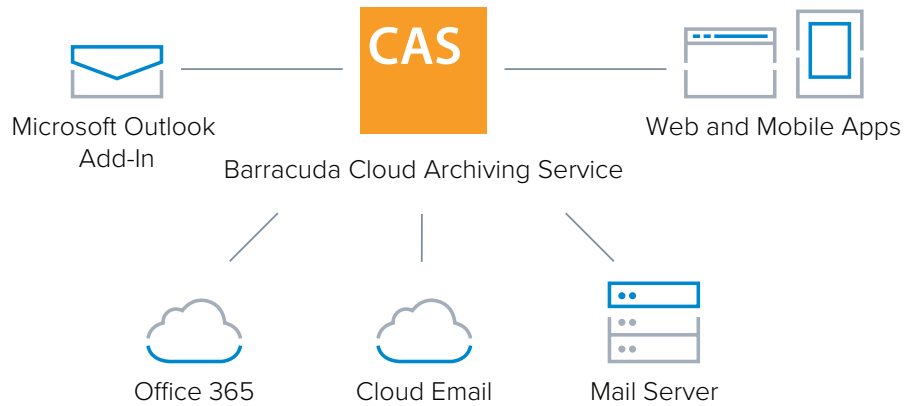
The Barracuda Cloud Archiving Service integrates with Office 365, Exchange, and other email services to provide a complete cloud-based archive with no additional customer hardware or software required. A multi-functional add-in for Outlook, mobile apps for iOS and Android, and a dedicated web interface enable end users to retrieve and restore any message ever sent or received, even if deleted from the mail server.

Easily demonstrate compliance

The Barracuda Cloud Archiving Service retains email outside the production environment in a dedicated and secure immutable store, with granular retention policies ensuring that original data is kept for as long as needed without risk of amendment or deletion. Role-based security controls ensure that only authorized personnel have access to data within the archive, while comprehensive audit trails make compliance easy to demonstrate.

Simplify e-discovery and compliance

The indexed archive provides iterative multi-level search and tagging capabilities, enabling the Barracuda Cloud Archiving Service to support complex audit and discovery exercises. Additionally, an intuitive role-based interface shortens the response time to find specific messages when needed. Selected data can be preserved on legal hold for as long as needed, and exported out when required for subsequent analysis or disclosure.



Users can search and retrieve archived messages anywhere, anytime.

Features

Archiving

- Cloud based archiving service
- Email messages, calendars, tasks, contacts, notes and public folders
- Skype for Business (Lync) conversations
- PST file discovery and import

User access

- Full-featured mobile apps for iOS and Android
- Multi-function Outlook add-in
- Web interface
- Offline access
- Outlook folder synchronization
- Reply to, forward, or restore messages

Efficiency

- No hardware required
- No software required
- No cost for data import or export
- Unlimited archive storage
- No charge for inactive users
- Automated setup for easy implementation
- PST file elimination

Integration

- SMTP journaling
- Agentless import from Exchange
- Import from Exchange Online and Office 365
- Import from Skype for Business (Lync)
- Export via PST or EML
- Supports Office 365, G Suite and other cloud services
- Integration with Active Directory and Azure AD

Management

- Predefined roles
- User level access controls
- Domain level auditor access
- Managed via Barracuda Cloud Control
- LDAP and multi-factor authentication
- Integrated with other Barracuda products

Compliance

- Granular retention policies
- Legal hold
- Content policies and alerts
- Comprehensive audit trail

Discovery

- Full text search with multiple operators
- Search contents, attachments and metadata
- Reusable saved searches
- Message tagging and export

Security

- AES 256-bit encryption at rest and in transit
- Public key cryptology (RSA 1024)
- Geographically distributed data centers
- Mixed-mode for managing existing Barracuda products



Barracuda Entra ID Backup

Easy-to-use, cloud-first backup for your Entra ID data

Microsoft recommends utilizing a third-party backup solution for safeguarding your Entra ID data. In the event of a cyberattack or accidental deletion, having a reliable backup with quick recovery capabilities is crucial. Restoring any user information can be a labor-intensive, manual process. Entra ID data is vital to your operations and downtime can be expensive.

Barracuda Entra ID Backup offers a user-friendly, cloud-based solution managed in the same Barracuda Cloud-to-Cloud Backup application that customers use today to manage their Microsoft 365 backup data. Entra ID Backup delivers comprehensive and cost-efficient backup and recovery services for your Entra ID data. This includes backing up 13 Entra ID components that can be safeguarded and recovered at any time.

Recover from errors and malicious attacks

Attackers may target your Entra ID data as they know you rely on it to keep track of who has access to applications in your organization. Without Entra ID data, your workforce will not be able to log in and do their work — which increases the chance that attackers will receive a ransomware payment. Microsoft only retains your Entra ID data for 30 days and recommends backing up your data — including Entra ID.

With Entra ID Backup, organizations can go back as far as needed to reverse accidental changes, well beyond the 30-day max retention period Microsoft provides.

Even in the case of accidental data loss, you need to have a secure backup of your most important data — including SaaS data such as Entra ID.

Cost-effective data protection

Entra ID backup provides a comprehensive, cost-effective solution for safeguarding your critical data in the cloud. With seamless cloud-to-cloud backup, advanced encryption and easy recovery options, it ensures the security and availability of your information.

Entra ID Backup offers you simple, per-user pricing for cost predictability if purchased on its own. When you license Cloud to Cloud Backup, you get user backup of Entra ID included at no additional charge.

In addition, Entra ID provides unlimited storage and retention. That means that your organization can go back as far as needed to audit and retrieve the data required.

Easy to use

The user interface is globally accessible, ensuring that you can quickly and effortlessly locate and recover your data. With highly efficient search and filter options, the process of restoring data back to your organization is made as simple as possible.

You can easily monitor the status of your backups, assess the health of your data and access storage statistics. Additionally, an audit log and email alerts keep you well-informed about the details of every action taken, ensuring you stay updated on the backup process.

Quick to deploy, easy to use

- Easy to deploy, manage and use
- All-inclusive, per-user licensing
- From sign up to running first backup in 5 minutes
- Managed in the same intuitive, trusted Cloud-to-Cloud Backup available for backing up your Microsoft 365 data
- Fast and easy to find and recover data
- Point-in-time recovery
- Scheduled or on-demand backup
- Multifactor authentication
- Five levels of role-based access control — you decide who can back up, restore, export, or view reports
- Barracuda Cloud Storage is SSAE Type II certified
- Multi-tenant support
- Available in Japanese, French, Italian, German, Spanish, and English localized versions

Flexible recovery

- Full or granular restore of user, group, role, or administrative unit objects
- Protection for Entra ID components:
 - Users, groups, roles, organizational units
 - App registrations
 - Audit logs
 - Authentication method policies
 - Authentication strength policies
 - BitLocker keys
 - Conditional access policies
 - Device management
 - Enterprise applications
 - Named locations
- Unlimited storage and retention — retain all your data for as long as you need
- Flexible recovery
- Restore any data to original location
- Retain data for inactive objects
- Delayed cloud purging for ransomware protection
- Granular reporting
- Detailed reporting for backups and restores
- Audit-log reporting for all actions across your account
- Configurable email notification — monitor your account through customizable email reports

Cloud native

- Full software-as-a-service solution — no hardware, software, or patches to manage
- Instant scalability
- 13 regional storage locations available worldwide to meet data storage and residency requirements
- Independent SOC2 audited and certified annually
- User data is encrypted in transit (TLS) and at rest using industry-standard AES 256* encryption
- Retain multiple external copies of backed up data



Barracuda Cloud-to-Cloud Backup

Easy-to-use, cloud native backup for all Office 365 data

Cloud-to-Cloud Backup is an easy-to-use SaaS solution that provides comprehensive, cost-effective, scalable backup and recovery for all of your customers' Microsoft Office 365 data, including Exchange Online, SharePoint, OneDrive, and Teams. Data resides in Barracuda Cloud Storage with unlimited storage or retention timeframe; and can be restored to the desired location in just a few clicks.

Unmatched ease of use

A newly redesigned, globally accessible user interface makes data restoring fast and easy. Very fast search and filtering options make finding and restoring data back to your customers quick and simple. It can be deployed and start the first backup in five minutes.

Comprehensive data protection support

Barracuda Cloud-to-Cloud Backup can back up all your customers' Microsoft Office 365 data with flexible restore capabilities. You can restore Teams, Exchange Online, SharePoint, and OneDrive data in full or with highly granular detail. All SharePoint data, including different site templates, custom lists, permissions, and metadata, can be backed up and restored.

Cloud native backup

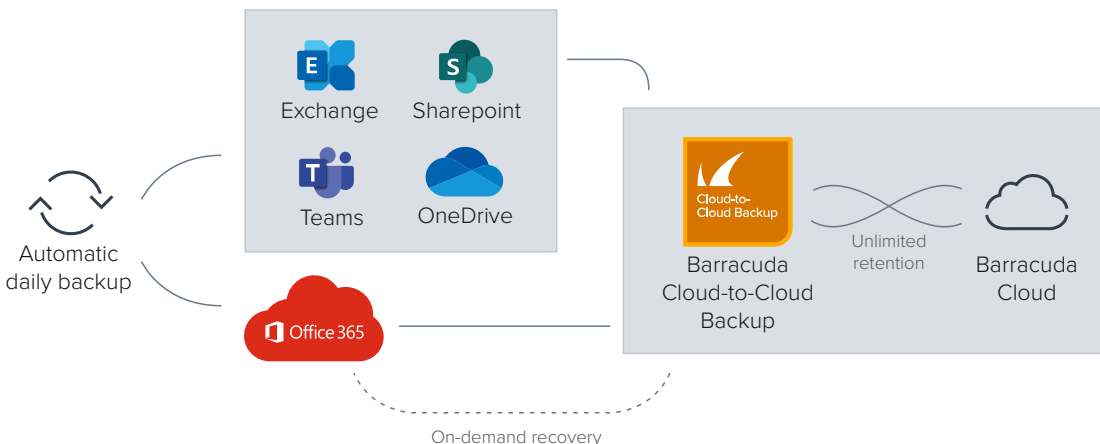
Cloud-to-Cloud Backup is a SaaS solution. There is no need to manage additional software or hardware. Since Office 365 data and Cloud-to-Cloud Backup are both in the Azure cloud, your customers benefit from better performance and instant scalability.

Mitigate user deletion risk

The number one cause of data loss in a Software-as-a-Service deployment such as Microsoft Office 365 is accidental deletion.* In fact, about 70 percent of all lost data is due to either accidental or malicious deletion of data by end-users. While Office 365 is architected to ensure continuous service availability, the measures taken to prevent permanent data loss are limited.

Take control of Office 365 data

With Barracuda Cloud-to-Cloud Backup, your customers can eliminate the risk of items lost due to accidental or malicious deletion. They can also retain emails and files indefinitely, with unlimited storage, even if the employee has left the customer's organization. Customers can remove inactive user accounts to free up Office 365 user licenses while retaining their data..



Features

Ease of Use

- Flexible full or granular restore of Exchange Online, OneDrive, SharePoint, and Teams
- Easy to deploy, manage, and use
- Easy per user licensing
- Go from signing up to running first backup in five minutes
- Intuitive UI
- Quickly and easily find and recover data
- Point-in-time recovery
- Scheduled or on-demand backup
- Five levels of role-based access control allows you to provide the level of access your customers need when it comes to restoring and viewing datastore data
- Multi-factor authentication, IP address login restrictions for secure access
- Barracuda Cloud Storage is SSAE Type II Certified

Comprehensive Microsoft Office 365 Support

- Full SharePoint support
 - Backup and restore everything in SharePoint
 - Backup and restore Exchange archived mailboxes
- Flexible recovery
 - Restore email to another user
 - File-revision recovery -- recover specific file revisions as needed
- Unlimited storage and retention -- retain all customers' data for as long as they need it
- Granular reporting
 - Granular, item-level reporting for backups and restores
 - Audit-log reporting for all actions across restores
 - Configurable email notification -- monitor each customer with customizable email reports
- Retains three external copies of backed up data

Cloud Native

- Full Software-as-a-Service solution -- no additional software or hardware to manage
- Instant scalability
- Powered by Azure Cloud
- Uses the Microsoft Azure network -- staying in the network for better performance
- Runs on Azure and stores data in Azure
- Supports geo residency requirements
- User data is encrypted in transit (TLS) and at rest using industry standard AES 256* encryption.



About Barracuda MSP

As the MSP-dedicated business unit of Barracuda Networks, Barracuda MSP enables IT managed service providers to offer multi-layered security and data protection services to their customers through our award-winning products and purpose-built MSP management platforms. Barracuda MSP's partners-first approach focuses on providing enablement resources, channel expertise, and robust, scalable MSP solutions designed around the way managed service providers create solutions and do business. Visit barracudamsp.com for additional information.

[@BarracudaMSP](https://twitter.com/BarracudaMSP) | [LinkedIn: BarracudaMSP](https://www.linkedin.com/company/barracudamsp/) | smartermssp.com

617.948.5300 | 800.569.0155 | sales@barracudamsp.com



Thank you for choosing CDW. We have received your quote.

Hardware Software Services IT Solutions Brands Research Hub

QUOTE CONFIRMATION

IT INVOICES,

Thank you for considering CDW•G for your technology needs. The details of your quote are below. **If you are an eProcurement or single sign on customer, please log into your system to access the CDW site.** You can search for your quote to retrieve and transfer back into your system for processing.

For all other customers, click below to convert your quote to an order.

Convert Quote to Order

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
PRCN698	11/6/2025	BARRACUDA 3YR	229298	\$239,976.00

QUOTE DETAILS				
ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
BARRACUDA DATA PROT ENTRA ID BACKUP Mfg. Part#: DP-EID-USR-1M Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 (25-448DOIT-TELEC-P-80070)	39600	8113476	\$0.00	\$0.00
Barracuda Cloud-to-Cloud Backup Service Data Protection - subscription lice Mfg. Part#: DP-CCB-USR-1M Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 (25-448DOIT-TELEC-P-80070)	39600	6802175	\$2.26	\$89,496.00
Barracuda Cloud Archiving Service - subscription license (1 month) - 1 user Mfg. Part#: EP-CAS-USR-1M Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 (25-448DOIT-TELEC-P-80070)	39600	6796988	\$2.62	\$103,752.00
Barracuda Data Protect Entra ID Backup Premium - subscription license (1 mo Mfg. Part#: DP-EIP-USR-1M Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 (25-448DOIT-TELEC-P-80070)	39600	8417235	\$1.18	\$46,728.00
SUBTOTAL				\$239,976.00

SHIPPING	\$0.00
SALES TAX	\$0.00
GRAND TOTAL	\$239,976.00

PURCHASER BILLING INFO	DELIVER TO
Billing Address: CITY OF JOLIET PURCHASING DEPT 150 W JEFFERSON ST JOLIET, IL 60432-4158 Phone: (815) 724-3925 Payment Terms: Net 30 Days-Govt State/Local	Shipping Address: CITY OF JOLIET PURCHASING DEPT 150 W JEFFERSON ST JOLIET, IL 60432-4158 Phone: (815) 724-3925 Shipping Method: ELECTRONIC DISTRIBUTION
	Please remit payments to: CDW Government 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515



Sales Contact Info

Justin Christofferson | (877) 529-2915 | justin.christofferson@cdwg.com

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Support



Call 800.800.4239

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This order is subject to CDW's Terms and Conditions of Sales and Service Projects at <http://www.cdwg.com/content/terms-conditions/product-sales.aspx>

For more information, contact a CDW account manager.

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1. Customer shall insert the following on its associated Purchase Order (PO):

"Quote # PRCN698, dated November 6, 2025, with all terms and conditions, is hereby incorporated by reference in this PO. The PO and Quote shall supersede all previous Quotes for this opportunity. Any additional purchase order terms and conditions applicable to this PO shall apply only to Vendor or Contractor and not to the payment commitment to any payment assignee. Customer will remit all Payments as directed."

2. This Quotation is a sale of goods and is not a services contract. Customer's purchase order must be received by CDW GOVERNMENT, LLC ("Seller") no later than January 29, 2025.

3. Acceptance of the products stated on this Quotation shall occur upon receipt.

4. Failure to make any one payment will require Customer to discontinue using all Software licenses and certify it has uninstalled and is no longer using the Software or related services on this Quotation. Early termination by Customer is only permitted in the event that fiscal funding is eliminated for the project with which the above products are associated. Furthermore, termination for lack of fiscal funding may only occur at the annual anniversary date of this Quotation. Customer agrees that continued use of this Software after declaring a non-appropriation will require Customer to continue to pay for the Software, so Customer does not violate the Takings Clause of the US Constitution and other applicable state and local laws.

5. The total purchase price for the items set forth above shall be payable in the following periodic payment installments (each a "Due Date" and each installment amount a "Payment") as outlined below. Payment must be received by the due date or a late fee will be assessed in accordance with any applicable prompt payment act. Seller may assign its rights to the Payments and any applicable late charge hereunder. Customer agrees that notwithstanding anything in the Agreements, any assignee may at any time and without notice further assign the Payment, in whole or in part.

Payment Amount	Payment Due Date
\$79,992.00	02/01/2026
\$79,992.00	02/01/2027
\$79,992.00	02/01/2028